



Beware of Banking Scams

Be suspicious if you receive a phone call or email claiming to represent a bank, indicating your debit card has been frozen and personal information is needed before the card can be re-activated. This is a scam known as “phishing”. Swindlers generate automated phone calls or send e-mails claiming to be from a reputable company, hoping consumers will respond with personal information.

The American Bankers Association Education Foundation recommends **NEVER** giving your personal information in response to an unsolicited phone call, fax, or email. **DO NOT BE TRICKED** by the communication sounding or appearing to be “official”. Your best response is simply **NO RESPONSE**.

If you receive a call, email, or any other variation of a scam from a source claiming to represent Texas Citizens Bank, or if you believe you have already become a victim, please contact us. Texas Citizens Bank is committed to helping you protect your personal information.